

8x8 Virtual Office

Reliable, Scalable and Affordable

A man with dark hair and a beard, wearing a dark sweater over a collared shirt and jeans, stands in the foreground with his arms crossed. He is in a virtual office environment. In the background, there are several other people working at desks. One man is on the left, another man is in the middle, and a woman is on the right. The office is filled with stacks of cardboard boxes, suggesting a warehouse or a busy office space. A world map is visible on the wall in the background.

8x8 Virtual Office is a complete business phone system that delivers outrageously affordable, incredibly advanced business phone service over your Internet connection.



The Champion
For Business
Communications

Cloud-based Business Phone Service

8x8 Virtual Office



When was the last
time you were
excited about your
phone system?

With 8x8 you will be!

Move up to the cost and performance advantages of 8x8 Virtual Office business phone service.

Virtual Office answers the call for your small or mid-sized company to save serious money on business phone service—all while delivering enterprise-class features to your fingertips. With Virtual Office, you get all the business features that Fortune 500 companies have come to know and appreciate, including an auto attendant, corporate directory, music-on-hold, conference bridge and more.

Local, long distance and international calls are more cost effective because we leverage the power of Voice over Internet Protocol (VoIP) to reduce costs for you. We deliver our phone services and features right over your Internet connection. Because it's all in the cloud, customers typically save up to 90% off the start-up costs of traditional premises-based PBX systems and up to 50% off monthly phone bills.

Find a perfect fit with Virtual Office calling plans

8x8 Virtual Office provides flexible, affordable service plans that you can mix and match to suit the calling needs of your employees.

Voice Service Plans

Unlimited Extension – Unlimited calling to the US, Canada and eight international locations (plus advanced PBX features).

Metered Extension – Lower-priced calling plan for employees who spend under 250 minutes per month on the phone (plus advanced PBX features).

Global Extension – Unlimited domestic and international calling to over 40 popular locations in Europe, Asia, Latin America and the Middle East (plus advanced PBX features).

Virtual Office Pro – Upgrade to Virtual Office Pro and get all the great features included with Virtual Office as well as call recording, Internet faxing and online meetings.

Fax Service Plans

Fax Extension – Faxing solution for the office fax machine.

Do it your way

8x8 Virtual Office works just the way you do. Use your computer for everything? Grab a headset with microphone and you can make and take your calls phone-free. Like to have a phone at your desk? Our sleek IP phones are loaded with features. Always on the go with your mobile phone? With **Virtual Office Mobile**, you can make calls from your iPhone, iPad or Android phone using your 8x8 calling plan and caller ID.

Geographic freedom and scalability

With 8x8 Virtual Office, you can seamlessly connect all your employees under the same phone system. Remote workers and offices are just an extension away. You can also choose **Virtual Phone Numbers** in other area codes. These give you a local presence in the locations of your choice, allowing people to make virtually free “local calls” to your business. Or make it convenient for callers to connect with you with **Toll-Free Numbers**.

Get down to business with advanced features

The Virtual Office solution delivers all the “big business” calling features you will likely ever need. The kind of features most other providers charge extra for.

A good example is our 24/7 **Auto Attendant** which answers calls to your business, then directs them to the right extension. You can record your own messages, or use our professional recording services.

And, when your team leaves the office, Virtual Office makes it easy for them to stay connected. With **Advanced Call Forwarding**, calls are forwarded to alternate numbers such as a cell or home phone, until the person can be reached. And when someone is unavailable to take the call, our business-class **Voicemail** system will reliably record all messages.

Even when everyone is spread out across the country or around the world, Virtual Office brings them together through easy conference calling. Simply use the included **Conference Bridge** to get everyone talking on the same call—all at no extra charge.

Virtual Office phone service includes:

BUSINESS FEATURES

- Unlimited local and long distance calling on select plans
- Auto attendant for dial-by-name, extension and company directory
- Ring groups
- Conference bridge
- Music/message on hold
- Extension dialing
- Keep existing business, toll-free, and fax numbers

USER FEATURES

- Direct number
- Business-class voicemail
- Advanced call forwarding
- Low international calling rates
- Intercom
- Call forward/Call transfer/Call waiting
- 3-way conferencing
- Enhanced 911 (E911)
- Caller ID/caller name display
- Virtual Office Online dashboard
- Call log
- Do Not Disturb (DND)
- Integration with Salesforce, Outlook, ACT! and NetSuite



Virtual Office grows with your business

When you need additional service or features, 8x8 Virtual Office business phone service is more than ready. Add phone extensions as new employees come on board or new capabilities as demands increase, or add [Call Queuing](#) to better manage and distribute incoming calls. Plus, with our convenient online [Account Manager](#), it's quick and easy to manage your 8x8 phone service for your whole company.



In addition, your extension users each get an online dashboard, [Virtual Office Online](#), to easily use and manage their features.

With Virtual Office Online, your users can view call history, manage voicemails, update call forwarding settings, make calls from their PC and more.

Support you can count on

You'll also find that Virtual Office is simple to install with our free phone-assisted installation, but if you prefer, we'll send out a professional installation team to assist you. And if questions ever arise, count on complete service and support from the 8x8 staff.

At 8x8, we own our VoIP technology and our network, so we know it inside out. Our California-based customer support team is staffed with experts so we can resolve any issues promptly.

With 8x8, it just works better

8x8 is a leader in VoIP technology. With over twenty years of continual communications innovation, including over 79 US patents, Virtual Office is based on technology that's built to last.

Over 25,000 businesses trust their communications to 8x8. And that number keeps growing every day.

"We have over 25 remote locations all using 8x8, and before, we were not a team. Now, we can connect with ease, and our phone bill has gone down by 60%, and communications has improved by 200%."

Sarah C.
Director of Operations
Wireless Communications Company

"We needed a solution that would allow staff to connect over a 300 mile radius. \$8,000 for eight users was our only option until we heard about 8x8 — a much more robust service for much less."

Nick M.
President
Law Firm



NASDAQ: EIGHT
www.8x8.com

